Human Rights Respect Policy

Updated July 15, 2021

The Board of Directors of NEOENERGIA S.A. (the "Company") is vested with the powers to prepare, assess and review the Company's Governance and Sustainability System on an on-going basis and, specifically, to approve and update, the corporate policies, which contain the guidelines governing the conduct of the Company and of the companies that comprise the Group, for which the Company is the controlling entity, within the meaning established by law (the "Group").

In the exercise of these responsibilities and aware of that respect for human rights is a fundamental part on which the *Purpose and Values of the Neoenergia Group* and an aspect inextricably linked to the United Nations 2030 Agenda for Sustainable Development, the Board of Directors approves this *Human Rights Respect Policy* (The "*Policy*"), prepared considering the most demanding international standards.

1. Purpose

The purpose of this *Policy* is to formalize the Group's commitment to human rights recognized in national legislation, as well as to define the general and basic principles applied by the Group to the due diligence in matters of human rights, in compliance with:

- the Guiding Principles on Business and Human Rights;
- the OECD guidelines for multinational companies;
- the principles on which the United Nations Global Compact, the Tripartite Declaration of Principles concerning Multinational Enterprises and Social Policy are based:
- the International Labor Organization conventions (including ILO Convention 169);
- Sustainable Development Goals (SDGs) approved by the United Nations;
- the Company's Code of Ethics; and
- other documents or texts that may replace or supplement those listed above.

2. Scope

Within the limits established by law, this Policy is applicable to all companies comprising the Group and investees not comprising the Group, over which the Company has management influence.

For investees to which this *Policy* is not applicable, the Company shall promote, through its representatives on the management bodies of such companies, the alignment of their own policies with those of the Company.

This *Policy* shall also apply, as appropriate, to the joint ventures, temporary joint ventures and other equivalent associations, when the Company is responsible for the management thereof.

3. Main principles of conduct

For the fulfillment of the aforementioned goals and commitments, the Group assumes and promotes the following basic principles that shall guide its performance in all areas:

a) identify potential impacts to the human rights that may arise as a result of the Group's business operations and activities, directly or through third parties;



- have a due diligence system, which identifies the situations and activities entailing the highest risk of violation of human rights, aimed to the development of mechanisms for the prevention and mitigation of this risk, in addition to the repair of impacts, if any;
- assess periodically the effectiveness of the due diligence system through monitoring indicators, with a special focus on those centers of activity in which there may be a higher risk of violating human rights. This assessment shall be supported by the Group's internal control systems;
- d) report the result of the assessment on the effectiveness of due diligence system in the annual public information, available on the Company's corporate website;
- e) have whistleblower mechanisms in place, with sufficient guarantees and adequate resolution procedures, to address potential cases of human rights violations. Such mechanisms shall be sufficiently disseminated, both to the Group's professionals and to people and organizations outside the Group. For these purposes, adequate internal reporting procedures were defined on the matters reported, aiming to enable the assessment of due diligence systems and the results obtained; and
- f) Adopt appropriate measures, as soon as possible, when human rights violations are detected at the Group's facilities, or in its suppliers, and inform the relevant public authorities for the adoption of appropriate actions when such violation may constitute an administrative, criminal or any other kind of infraction.

4. Human rights normative framework

In addition to this Policy, the following is also part of the Group's normative framework on respect for human rights:

- the social policies that meet certain needs and expectations of the Company's Stakeholders and, particularly, address different subjects directly related to human rights, such as occupational safety and health, equal opportunities and reconciliation or quality;
- b) the Personal Data Protection Policy, which assures the right to protection of personal data for all natural persons who establish relations with the companies belonging to the Group, ensuring respect to the rights to reputation and privacy on the processing of different types of personal data;
- c) the Purchasing Policy, which includes the Group's view on shared responsibility with its suppliers with regard to respect for human rights and on the commitment to increase the number of suppliers subject to sustainable development policies and standards associated with strategy of respect for human rights.

In addition to the provisions included in these policies and in the Governance and Sustainability System, the Group expressly undertakes to:

- a) refuse child labor and forced labor or in slave-like conditions;
- b) respect freedom of association and collective bargaining;



- c) respect the right to move freely within the country;
- d) not to discriminate by any condition;
- e) respect the rights of ethnic minorities and indigenous communities and encourage an open dialogue that integrates different cultural frameworks in the places where it develops its activity;
- f) respect the right to the environment, considering the expectations and needs of all communities in the surroundings where it operates; and
- g) understand access to energy as a right linked to other human rights, collaborating with public institutions in the implementation of systems to protect vulnerable customers and plans to extend service to communities with no access to energy.

5. Stakeholder Relations

The following shall be considered, in relation to the Company's Stakeholders, with regard to the human rights:

- a) As for the Employees. The Group's professionals shall show strict respect for human rights recognized in national and international laws, in the development of their activities in all places where it operates, and, particularly, they shall ensure compliance with this *Policy* and the Group's normative framework on human rights. All Group professionals are expected to act as a first line of defense for human rights, reporting any possible violation or any non-compliance with the Group's Corporate Policies;
- b) As for the Suppliers. The Group's suppliers shall also show strict respect for human rights recognized in national and international laws, in the development of their activity. The Group considers that its suppliers are key allies for the fulfillment of this *Policy* and, therefore, they have a shared responsibility with the Group. Particularly, suppliers and their employees shall: (i) adopt the necessary measures to eliminate all forms or types of forced or compulsory labor; (ii) expressly reject the use of child labor in their organization; (iii) respect the freedom of union membership and the right to collective bargaining by its employees, avoiding any discriminatory employment practices; and (iv) set the salaries of its employees in compliance with the applicable laws, respecting the minimum wages, overtime and social benefits;
- c) As for society in general. In its operations, the Group shall reinforce respect for the rights of ethnic minorities and indigenous peoples in the places where it carries out its activity and develop access to energy; and
- d) **As for its members.** As for the shareholders and the financial community that hold operation control of the Group's investees, the alignment of their own policies with this *Policy* shall be promoted, through the representatives of the Company in the management bodies of these entities.

6. Implementation and update



The Company may rely on external specialized advice to adapt the Group's operating procedures to the basic principles of conduct included in this *Policy,* as well as, where applicable, to ensure compliance and updating of its content.

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This Policy was initially approved by the Board of Directors on July 19, 2018 and last amended at the Board of Directors' Meeting held on July 15, 2021.