

Corporate policy

PETROFER CHEMIE H.R. FISCHER GMBH + Co. KG has been developing, producing and selling special high-quality chemical products for tempering and processing metals in the automotive industry and its associated suppliers, as well as many other industrial applications, for decades.

SCOPE OF THE MANAGEMENT SYSTEMS:

The systems govern all processes and equipment operated by the company at the certified sites as well as at Petrofer Austria GmbH (non-production site).

DIN ISO 9001 - DIN ISO 9001 only applies to the UK site because Petrofer UK is not a production facility.

DIN ISO 9001 / 14001 - The integrated quality and environmental management system (IMS) with DIN ISO 9001 and DIN ISO 14001 certification is an integral component of all business processes and applies to all Petrofer Group production facilities (Germany, Brazil, China, Mexico, Poland, South Africa, Turkey).

DIN ISO 50001 - As the company's headquarters, Petrofer Chemie H. R. Fischer GmbH + Co. KG has also implemented a DIN-ISO-50001-certified energy management system.

1. QUALITY / ENVIRONMENT / ENERGY / SUSTAINABILITY / HEALTH AND SAFETY

We attach enormous importance to providing and maintaining high-quality products and processes and their associated environmental performance and energy efficiency. Therefore, it is both our aim and corporate policy to apply effective, process-driven management of quality, energy, health and safety and the environment and to deliver customer satisfaction, value for money, on-time deliveries, as well as to make products, operate plants and health and safety practices that are not dangerous and to prevent malfunctions. Appropriate programmes help improve performance in the areas mentioned. The integrated management system is the basis of TQM and a zero-error strategy for monitoring, controlling and consistently improving our products and performance. The goal is to be the preferred supplier to customers at home and abroad and to retain the flexibility they appreciate at a high level of quality.

We require everyone throughout the company to cooperate in achieving our quality, energy and environmental objectives and to assist in improving our management system on an ongoing basis by making suggestions about how to make it better. We guarantee that we will provide the information and resources required to do so.

With regard to our company and all sites worldwide, we undertake to comply with all mandatory requirements. These include statutory and official regulations, as well as any other requirements and obligations which we have committed to contractually or otherwise.

We support sustainable approaches in terms of business, the environment and society and demand this from our suppliers too. From our suppliers, we expect active support in terms of procurement and designs to improve the energy efficiency and consumption of our products, machines, equipment and services.

PETROFER sponsors numerous sustainability projects at home and abroad. We work hard at meeting the challenges of today and tomorrow by providing physical resources, funding, investments or through personal commitment on the part of our employees. The PETROFER HOPE

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SCHOOLS in China and India are one example. In 2017, we also took part in projects to protect bees and will continue to be involved in conserving bee colonies in the future.

SAFETY OF PLANTS, EQUIPMENT AND THE WORKFORCE

The health and safety of our workforce and our environment is one of our top priorities. In order to achieve this goal, all relevant regulations and legislation at the Petrofer sites must be complied with and implemented. In addition to the obligation to provide proper briefings and avoid the use of hazardous substances and review the option to substitute such substances, this also includes maintenance, servicing and regular inspections of the plants, equipment and systems. As a result, a high level of availability of process resources and health and safety is achieved and malfunctions are prevented.

We and our workforce and our contractors will ensure that a safe working environment is maintained at all times. We take extensive precautionary measures to protect our employees, capital goods and operations from injury, damage, loss and destruction due to criminal, hostile or malicious attacks and to limit any associated impact on the neighbourhood. The measures taken are state of the art and reviewed regularly.

2. BUSINESS ETHICS

Extortion, bribery, corruption and embezzlement are strictly prohibited. Discriminating against employees on the basis of their age, gender, disability, skin colour, religion, political persuasion, sexual orientation or because they are pregnant etc. is prohibited. Child labour is not allowed in any area of the PETROFER Group worldwide. Our Code of Conduct includes detailed information about this and is also forwarded to other companies in the supply chain.

As a member of the VCI (Association of the Chemical Industry) and a responsible chemicals company, we are committed to the concept of Responsible Care®.

We encourage and demand an open method of communication and interact with one another in a respectful way.

The Management Board:


Dr. H.-P. Judenau


Dr D. Meth